

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA



FILED

7-12-16
04:59 PM

Order Instituting Rulemaking to Evaluate
The Telecommunications Corporations
Service Quality Performance and Consider
Modification to Service Quality Rules.

Rulemaking 11-12-001
(Filed December 1, 2011)

CERTIFICATE OF SERVICE

I, Richard H. Levin, state that I am a resident of the State of California, over the age of eighteen years, and not a party to the within action. My business address is 309 South Main Street, PO Box 240, Sebastopol, California, and service was made from this address. On July 12, 2016, I served the

**OPENING COMMENTS OF THE CALIFORNIA ASSOCIATION OF COMPETITIVE
TELECOMMUNICATIONS COMPANIES REGARDING ALTERNATE PROPOSED
DECISION OF COMMISSIONER CATHERINE J.K. SANDOVAL ADOPTING
GENERAL ORDER 133-D**

by sending via email a true and correct copy in PDF/A format, to the email addressed provided to the Commission by the parties on the service list for this matter, listed below. Paper copies of the above document have also been mailed to Assigned ALJ Maribeth A. Bushey and Assigned Commissioner President Michael Picker in this matter.

Signed on July 12, 2016 at Sebastopol, California.

_____/s/_____
Richard H. Levin



CPUC Home



CALIFORNIA PUBLIC UTILITIES COMMISSION

Service Lists

PROCEEDING: R1112001 - CPUC - OIR TO EVALUA
FILER: CPUC
LIST NAME: LIST
LAST CHANGED: JUNE 28, 2016

[Download the Comma-delimited File](#)
[About Comma-delimited Files](#)

[Back to Service Lists Index](#)

Parties

DONALD P. HILLA
STAFF ATTORNEY
CONSUMER FEDERATION OF CALIFORNIA
EMAIL ONLY
EMAIL ONLY, CA 00000
FOR: CONSUMER FEDERATION OF CALIFORNIA

DARLENE R. WONG
STAFF ATTORNEY
NATIONAL CONSUMER LAW CENTER
7 WINTHROP SQUARE, 4TH FLOOR
BOSTON, MA 02110-1245
FOR: NATIONAL CONSUMER LAW CENTER

TYLER WERRIN
1320 PICO UNIT D
SANTA MONICA, CA 90405
FOR: TYLER WERRIN

JESUS G. ROMAN
ASSISTANT GENERAL COUNSEL
VERIZON
15505 SAND CANYON AVE. D201
IRVINE, CA 92618
FOR: VERIZON CALIFORNIA, INC. (CELLCO
PARTNERSHIP)

ANTHONY BUSH, PH.D.
45192 MILLWOOD DRIVE
OROSI, CA 93647
FOR: CLARENCE ANTHONY BUSH

MARC D. JOSEPH
ADAMS BROADWELL JOSEPH & CARDOZO
601 GATEWAY BLVD., SUITE 1000
SOUTH SAN FRANCISCO, CA 94080
FOR: COMMUNICATIONS WORKERS OF AMERICA,
DISTRICT 9

LINDSAY M. BROWN
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
ROOM 4300
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214
FOR: ORA

WILLIAM NUSBAUM
MANAGING ATTORNEY
THE UTILITY REFORM NETWORK
785 MARKET ST., STE. 1400
SAN FRANCISCO, CA 94103
FOR: THE UTILITY REFORM NETWORK

8I TOBIAS
ATTORNEY AT LAW
TOBIAS LAW OFFICE
460 PENNSYLVANIA AVE
SAN FRANCISCO, CA 94107
FOR: COX CALIFORNIA TELCOM, LLC DBA COX
COMMUNICATIONS

DAVID P. DISCHER
GENERAL ATTORNEY
AT&T SERVICES, INC.
430 BUSH STREET, 1ST FLR.
SAN FRANCISCO, CA 94108
FOR: PACIFIC BELL TELEPHONE COMPANY
D/B/A AT&T CALIFORNIA

JEANNE B. ARMSTRONG
ATTORNEY
GOODIN, MACBRIDE, SQUERI & DAY, LLP
505 SANSOME STREET, SUITE 900
SAN FRANCISCO, CA 94111
FOR: CTIA - THE WIRELESS ASSOCIATION

MARK P. SCHREIBER
ATTORNEY
COOPER, WHITE & COOPER, LLP
201 CALIFORNIA STREET, 17TH FLOOR
SAN FRANCISCO, CA 94111
FOR: CONSOLIDATED COMMUNICATIONS OF
CALIFORNIA COMPANY (FORMERLY SUREWEST
TELEPHONE/SUREWEST TELEVIDEO), SMALL
LECS

SARAH DEYOUNG
EXECUTIVE DIRECTOR
CALTEL
50 CALIFORNIA ST., STE. 1500
SAN FRANCISCO, CA 94111
FOR: CALIFORNIA ASSOCIATION OF
COMPETITIVE TELECOMMUNICATIONS
COMPANIES (CALTEL)

SUZANNE TOLLER
ATTORNEY AT LAW
DAVIS WRIGHT TREMAINE
505 MONTGOMERY STREET, SUITE 800
SAN FRANCISCO, CA 94111-6533
FOR: COMCAST PHONE OF CALIFORNIA, LLC

ANITA C. TAFF-RICE
LAW OFFICES OF ANITA TAFF-RICE
1547 PALOS VERDES, SUITE 298
WALNUT CREEK, CA 94597
FOR: TW TELECOM

MELISSA KASNITZ
ATTORNEY
CENTER FOR ACCESSIBLE TECHNOLOGY
3075 ADELINE STREET, STE. 220
BERKELEY, CA 94703
FOR: CENTER FOR ACCESSIBLE TECHNOLOGY

PAUL S. GOODMAN
LEGAL COUNSEL
THE GREENLINING INSTITUTE
1918 UNIVERSITY AVENUE, 2ND FLR.
BERKELEY, CA 94704
FOR: THE GREENLINING INSTITUTE

LESLA LEHTONEN
SVP & GENERAL COUNSEL
CALIF. CABLE & TELECOMM. ASSN.
1001 K STREET, 2ND FLOOR
SACRAMENTO, CA 95814-3832
FOR: CALIFORNIA CABLE &
TELECOMMUNICATIONS ASSOCIATION (CCTA)

GEORGE THOMSON, JR
FRONTIER COMMUNICATIONS
1800 41ST STREET
EVERETT, WA 98201
FOR: CITIZENS TELECOMMUNICATIONS CO. OF
CAL. D/B/A FRONTIER COMMUNICATIONS OF
CAL./FRONTIER COMM. OF WEST COAST,
INC./FRONTIER COMM. OF THE SO.WEST INC.

Information Only

CHRISTINE MAILLOUX
TELECOMMUNICATIONS ATTORNEY
THE UTILITY REFORM NETWORK
EMAIL ONLY
EMAIL ONLY, CA 00000

JAMIE L. MAULDIN
ATTORNEY
ADAMS BROADWELL JOSEPH & CARDOZO, PC
EMAIL ONLY
EMAIL ONLY, CA 00000

JIM TOMLINSON
DAVIS WRIGHT TREMAINE, LLP
EMAIL ONLY
EMAIL ONLY, CA 00000

MELISSA SLAWSON
GENERAL COUNSEL
BLUE JAY WIRELESS, LLC
EMAIL ONLY
EMAIL ONLY, CA 00000

SCOTT BLAISING
ATTORNEY
BRAUN BLAISING MCLAUGHLIN, P.C.
EMAIL ONLY
EMAIL ONLY, CA 00000

SHERI BOLES
CALIFORNIA PUBLIC UTILITIES COMMISSION
EXECUTIVE DIVISION
EMAIL ONLY
EMAIL ONLY, CA 00000

STEPHANIE CHEN
ENERGY & TELCOMM. POLICY DIRECTOR
THE GREENLINING INSTITUTE
EMAIL ONLY
EMAIL ONLY, CA 00000

TAJMA RAHIMIC
DAVIS WRIGHT TREMAINE LLP
EMAIL ONLY
EMAIL ONLY, CA 00000
FOR: COMCAST PHONE OF CALIFORNIA, LLC

DAVIS WRIGHT TREMAINE LLP

JUDY PAU

EMAIL ONLY
EMAIL ONLY, CA 00000

DAVIS WRIGHT TREMAINE LLP
EMAIL ONLY
EMAIL ONLY, CA 00000-0000

TREVOR R. ROYCROFT PHD.
ROYCROFT CONSULTING
51 SEA MEADOW LANE
BREWSTER, MA 02631

CHRIS SAVAGE
DAVIS WRIGHT TREMAINE
1919 PENNSYLVANIA AVE. NW, STE. 800
WASHINGTON, DC 20006-3401

DANIELLE FRAPPIER
DAVIS WRIGHT TREMAINE, LLP
1919 PENNSYLVANIA AVE. NW, STE. 800
WASHINGTON, DC 20006-3401

BOB LOUBE
ROLKA LOUBE SALTZER ASSOCIATES
10601 CAVALIER DRIVE
SILVER PRING, MD 20901

JEAN HAWLEY
FRIEND, HUDAK & HARRIS, LLP
3 RAVINIA DRIVE, SUITE. 1700
ATLANTA, GA 30346-2131

KENNARD B. WOODS
FRIEND, HUDAK & HARRIS, LLP
3 RAVINIA DRIVE, STE. 1700
ATLANTA, GA 30346-2131

MICHAEL STARKEY
QSI CONSULTIN, INC.
2977 HWY. K, BOX 304
O'FALLON, MO 63368

LINDA C. STINAR
DIR - REGULATORY AFFAIRS
CENTURYLINK
6700 VIA AUSTI PARKWAY
LAS VEGAS, NV 89119

CHARLES CARRATHERS, III
FRONTIER COMMUNICATIONS
2535 W. HILLCREST DRIVE
THOUSAND OAKS, CA 91320

CHARLES H. CARRATHERS III
VERIZON CALIFORNIA, INC.
2535 WEST HILLCREST DRIVE
NEWBURY PARK, CA 91320

MARCIE EVANS
COX COMMUNICATIONS
5651 COPLEY DRIVE
SAN DIEGO, CA 92111

ESTHER NORTHRUP
COX CALIFORNIA TELCOM, LLC
5651 COPLEY DRIVE
SAN DIEGO, CA 92111-7903

ANNE B. BEAUMONT
PERKINS COIE LLP
11988 EL CAMINO REAL, SUITE 350
SAN DIEGO, CA 92130

SHANNON CHAMPION
VERIZON WIRELESS
15505 SAND CANYON AVENUE
IRVINE, CA 92618

STAN SANTOS
COMWORKERADVOCATE
4353 KENMORE DR. S
FRESNO, CA 93703

LESLIE C. MEHTA
STAFF ATTORNEY
THE UTILITY REFORM NETWORK
785 MARKET STREET, STE. 1400
SAN FRANCISCO, CA 94103

REGINA COSTA
TELECOM RESEARCH DIR.
THE UTILITY REFORM NETWORK
785 MARKET ST., STE. 1400
SAN FRANCISCO, CA 94103

ADELA CHAN
AREA MANAGER - REGULATORY RELATIONS
AT&T
525 MARKET ST., 19TH FLR., STE. 48
SAN FRANCISCO, CA 94105

CHRISTINE BECERRA
VERIZON CALIFORNIA, INC.
201 SPEAR STREET, 7TH FLR.
SAN FRANCISCO, CA 94105

FASSIL FENIKILE
DIRECTOR-REGULATORY
AT&T MOBILITY
525 MARKET STREET, ROOM 1925
SAN FRANCISCO, CA 94105

HUGH OSBORNE
AT&T SERVICES, INC.
525 MARKET ST., 20TH FLOOR
SAN FRANCISCO, CA 94105

PETER HAYES
EXEC. DIR. - REGULATORY AFFAIRS
AT&T SERVICES, INC.
430 BUSH STREET, 1ST FLR.
SAN FRANCISCO, CA 94105

ROSS JOHNSON
AT&T CALIFORNIA
525 MARKET STREET, ROOM 1944
SAN FRANCISCO, CA 94105

RUDOLPH M. REYES, ESQ.
ASSIST. GEN. COUNSEL - LEGAL
VERIZON CALIFORNIA INC.
201 SPEAR ST., 7TH FL.
SAN FRANCISCO, CA 94105

PATRICK M. ROSVALL
ATTORNEY
COOPER, WHITE & COOPER LLP
201 CALIFORNIA STREET, 17TH FLOOR
SAN FRANCISCO, CA 94111

ZEB ZANKEL
DAVIS WRIGHT TREMAINE LLP
505 MONTGOMERY STREET, STE. 800
SAN FRANCISCO, CA 94111

MARTIN A. MATTES
ATTORNEY
NOSSAMAN, LLP
50 CALIFORNIA STREET, 34TH FL.
SAN FRANCISCO, CA 94111-4799

JANE WHANG
ATTORNEY
DAVIS WRIGHT TREMAINE LLP
505 MONTGOMERY STREET, SUITE 800
SAN FRANCISCO, CA 94111-6533

DOUGLAS GARRETT
COX CALIFORNIA TELCOM, LLC
3466 MT. DIABLO BLVD., STE. C205
LAFAYETTE, CA 94549

LEON M. BLOOMFIELD
ATTORNEY
LAW OFFICES OF LEON M. BLOOMFIELD
1901 HARRISON ST., STE. 1400
OAKLAND, CA 94612

NELSONYA CAUSBY
GENERAL ATTORNEY-REGULATORY
AT&T SERVICES, INC.
2150 WEBSTER STREET, 8TH FLR.
OAKLAND, CA 94612

THOMAS SELHORST
SR. PARALEGAL
AT&T SERVICES, INC.
2150 WEBSTER STREET, 8TH FLOOR
OAKLAND, CA 94612

RICHARD H. LEVIN
ATTORNEY AT LAW
130 SOUTH MAIN ST, STE. 202 / PO BOX 240
SEBASTOPOL, CA 95473-0240
FOR: CALIFORNIA ASSOCIATION OF
COMPETITIVE TELECOMMUNICATIONS
COMPANIES (CALTEL)

CHARLIE BORN
MANAGER
FRONTIER COMM. OF AMERICA, INC. (5429)
9260 E. STOCKTON BLVD.
ELK GROVE, CA 95624

STEVEN CROSBY
FRONTIER COMMUNICATIONS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 95624

State Service

CHRIS UNGSON
CPUC - ORA
EMAIL ONLY
EMAIL ONLY, CA 00000

ENRIQUE GALLARDO
CALIFORNIA PUBLIC UTILITIES COMMISSION
EMAIL ONLY
EMAIL ONLY, CA 00000

JESSICA T. HECHT
ALJ
CALIFORNIA PUBLIC UTILITIES COMMISSION
EMAIL ONLY
EMAIL ONLY, CA 00000

KAREN ECKERSLEY
CALIFORNIA PUBLIC UTILITIES COMMISSION
EMAIL ONLY
EMAIL ONLY, CA 00000

MICHAEL COLVIN
CPUC - SED
EMAIL ONLY
EMAIL ONLY, CA 00000

MICHAEL MINKUS
CPUC - EXECUTIVE DIV. OGA
EMAIL ONLY
EMAIL ONLY, CA 00000

HIEN VO
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
320 West 4th Street Suite 500
Los Angeles, CA 90013
FOR: ORA

PETER Y. CHANG
CALIF PUBLIC UTILITIES COMMISSION
BROADBAND, POLICY & ANALYSIS BRANCH
320 West 4th Street Suite 500
Los Angeles, CA 90013

SHANNA FOLEY
CALIF PUBLIC UTILITIES COMMISSION
LEGAL DIVISION
320 West 4th Street Suite 500
Los Angeles, CA 90013

ANA MARIA JOHNSON
CALIF PUBLIC UTILITIES COMMISSION
COMMUNICATIONS AND WATER POLICY BRANCH
AREA 2-D
505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3214

AYAT E. OSMAN
CALIF PUBLIC UTILITIES COMMISSION
ELECTRICITY PLANNING & POLICY BRANCH
AREA 4-A
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

BEZAWIT DILGASSA
CALIF PUBLIC UTILITIES COMMISSION
EXECUTIVE DIRECTOR
AREA 2-E
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

CHARLES H. CHRISTIANSEN
CALIF PUBLIC UTILITIES COMMISSION
CARRIER OVERSIGHT AND PROGRAMS BRANCH
ROOM 3207
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

CHARLOTTE CHITADJE
CALIF PUBLIC UTILITIES COMMISSION
ENERGY COST OF SERVICE & NATURAL GAS BRA
AREA 3-C
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

CHRISTINE J. HAMMOND
CALIF PUBLIC UTILITIES COMMISSION
COMMISSIONER RANDOLPH
ROOM 5220
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

CODY NAYLOR
CALIF PUBLIC UTILITIES COMMISSION
EXECUTIVE DIRECTOR
AREA
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

ELIZABETH PODOLINSKY
CALIF PUBLIC UTILITIES COMMISSION
PRESIDENT PICKER
ROOM 5306
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

GREGORY RUBENSTEIN
CALIF PUBLIC UTILITIES COMMISSION
CARRIER OVERSIGHT AND PROGRAMS BRANCH
AREA 3-E
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

KIM HUA
CALIF PUBLIC UTILITIES COMMISSION
CONSUMER PROGRAMS BRANCH
ROOM 3-D
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

LLELA TAN-WALSH
CALIF PUBLIC UTILITIES COMMISSION
CONSUMER PROGRAMS BRANCH
AREA 3-E
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

MARIBETH A. BUSHEY
CALIF PUBLIC UTILITIES COMMISSION
DIVISION OF ADMINISTRATIVE LAW JUDGES
ROOM 5017
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

MICHAEL C. AMATO
CALIF PUBLIC UTILITIES COMMISSION
COMMUNICATIONS DIVISION
ROOM 3211
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

RISA HERNANDEZ
CALIFORNIA PUBLIC UTILITIES COMMISSION
505 VAN NESS AVE., RM. 2104
SAN FRANCISCO, CA 94102-3214

ROBERT SCHWARTZ
CALIF PUBLIC UTILITIES COMMISSION
COMMUNICATIONS AND WATER POLICY BRANCH
ROOM 4209
505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3214

[TOP OF PAGE](#)[BACK TO INDEX OF SERVICE LISTS](#)